

Appendix 2

the
TRANSFORMATION
center



Word Frequency

The Transformation Center did a computer search for words in both the original “RFI” document (including questions) and the original Attachment A – Community Based Flexible Supports “Service Description”. * Over 60 words were searched, but it was not a complete list and this is not an exhaustive analysis.

Used > 20 times total of both documents

<i>Community Based Flexible Supports</i>	<i>50</i>
<i>Support (in addition to “CBFS” phrase)</i>	<i>43</i>
<i>Needs</i>	<i>42</i>
<i>Recovery</i>	<i>41</i>
<i>Community</i>	<i>30</i>
<i>Manage</i>	<i>26</i>
<i>Plan</i>	<i>25</i>
<i>Goals</i>	<i>24</i>

Notable differences

	Original RFI	Service Description
<i>Symptom</i>	0	10
<i>Standard</i>	18	0
<i>Outcome</i>	17	0
<i>Rehabilitation</i>	17	2
<i>Integration</i>	17	1
<i>Peer</i>	12	0
<i>Health</i>	11	1
<i>Measure</i>	10	0
<i>Define</i>	9	0
<i>Flexible (not CBFS)</i>	9	0
<i>Preference</i>	8	1
<i>Choice</i>	4	0

One conclusion is that the description of what services will look like is not as focused on choice, recovery and resiliency as the RFI itself.

* To correct for factors that influenced the impression of word use, proper names, like “DMH”, directions for submitting response and page headings were taken out of the count. “Community Based Flexible Support” was only counted as a phrase and not in the search for individual words.